

Focused On The Future

Strategic Plan 2022 – 2027



About us

Latrobe Community Health Service provides community health, social supports, disability and aged care services across Australia.

Our vision

"Better health, better lifestyles, strong and inclusive communities"

Our values

PROVIDING EXCELLENT CUSTOMER SERVICE

Actively assist our customers and clients to receive the quality services they require in a professional and courteous manner.

CREATING A SUCCESSFUL ENVIRONMENT

Contribute to making Latrobe Community Health Service a positive, respectful, innovative and healthy place to be.

ALWAYS PROVIDING A PERSONAL BEST

Embrace a 'can do' attitude and go the extra distance when required.

ACTING WITH THE UTMOST INTEGRITY

Practice the highest ethical standards at all times.

Our plan

We are proud of what we've achieved as an organisation, with the help of our committed workforce, effective leadership and shared ambition. However, the world we live and work in is changing. We need to be looking ahead, ready for the next set of opportunities and challenges.

We need to be **focused on the future**.

In charting our course for the next five years, we are determined to be bold.

By 2027, we will be partnering with more communities to drive better health, better lifestyles and stronger communities.

We will have strengthened our position as an independent, trusted provider of high quality, evidence-driven health and social services, and we will be using our influence to drive a stronger, fairer health system.

We will have ensured that we have the right culture and leadership, workforce and organisational capability, infrastructure and finances to deliver world-class services.

Our priorities

To deliver on our ambition, we have set out four strategic priority areas that will drive our strategic plan.

Strengthening community health

Enabling sustainable growth

Growing a fit-for-purpose workforce

Partnering for comprehensive care